

Frequently Asked Questions about ASE Computer-Based Testing (CBT) Winter and Summer 2010

Why is ASE offering computer-based testing?

Computer-based testing (or CBT) creates more opportunities each year for you to take ASE tests, and provides flexibility in scheduling the tests.

Which ASE tests are available via CBT?

Currently, the Automobile Series tests (A1 through A8), the Collision Repair & Refinish Series tests (B2 through B6), the Service Consultant test (C1), the Advanced Engine Performance test (L1), the Automobile Parts Specialist test (P2) and the Medium/Heavy Truck Series tests (T1 through T8).

*Please note that the Electronic Diesel Engine Diagnosis (L2) test will **not** be offered on computer in 2010. It will be available during the written testing.

How does the process work?

Like the traditional written (paper/pencil) testing, you must first register for the test(s) you desire. Currently, the only registration method available is via telephone.

Winter registration period:	Jan. 12 – Feb. 16
Winter testing period:	Jan. 19 – Feb. 23
Summer registration period:	July 9 – Aug. 16
Summer testing period:	July 16 – Aug. 23

To register, call toll-free: 1-800-525-6929

Unlike the written testing, you can schedule your testing date and time, subject to availability. You will receive an appointment confirmation via e-mail or fax. Then, come to the test center at your appointed time and present your current (unexpired) government- or school-issued photo ID. You will be seated, given a brief tutorial about the computer-delivered test, and then be able to take the certification test(s).

When do I receive my test results?

You will receive a detailed score report before you leave the test center. Certificates will be mailed to you following the close of the CBT testing period.

Can I register for the ASE CBT tests online?

No. Currently, only telephone registration is available. The individual contact available on the phone allows ASE to provide more personalized service.

Can I take the ASE tests online, over the Internet, from my home computer?

No. The centralized test centers have been selected to present a cost-effective, reliable, secure, and proctored environment best suited to maintain the integrity of the ASE credential. Testing over the Internet presents numerous problems, such as verifying the identity of the person taking the test.

Where are the test centers?

There are over 200 test centers throughout the U.S. The test centers are generally operated through community colleges around major population centers. Your confirmation e-mail / fax will include the exact location of the test center. Visit www.ase.com/cbt and click on "Test Center Locators" to find the ones nearest to you.

How much does CBT testing cost?

Registration fee: \$74 per test period (Winter or Summer)

Regular tests (except L1): \$38 each

Advanced level test (L1): \$76 each

Recertification: \$38 per test (except L1R, which is \$76) up to a \$98 maximum per test period, plus the \$74 Registration Fee. So if you take multiple recertification tests in the same test period (Winter or Summer), the most you will pay for those tests is \$172 total (98 + 74). This price cap does not limit the number of recertification tests you may take; only the amount you will pay for recertification tests.

How much time do I have to take the ASE tests?

Unlike the written testing where you have up to four hours to take a test, each computer-based test is time-limited. Individual test times vary from ½ hour to 2 hours, depending on the test. Before you register for the computer-based tests, you should review the number of questions and amount of time allotted for each test, and decide if you are comfortable with the time limits.

Can I make appointments for additional tests during the CBT testing period?

Yes. You may call the CBT Registration Center to make an appointment for additional tests throughout the registration period. Just call back at least two business days before you want to take the additional tests. You may register for as many additional tests as you wish with no additional registration fees.

If I am unable to keep an appointment for a test session, may I reschedule?

Yes. If you call the CBT Registration Office at least two full business days prior to your scheduled appointment, you may reschedule without penalty. However, if you cancel outright or do not show up for your test appointment, you will forfeit all registration and test fees, and you will not be allowed to re-register for that test during the current testing period.

Will paper and pencil testing still be available?

Yes. Written (paper/pencil) testing will continue to be offered twice yearly in May and November. CBT simply increases the availability of ASE testing.