

Forms & Supply, Inc. Account Management



The FSIoffice Sales Team

Each FSIoffice customer works with a single account manager. CPCC will work with Candy Lawson who is based out of our Charlotte, NC distribution center. Candy works with her dedicated customer service representative, Beth Malpass, to provide local and incomparable service to customers.

FSIoffice Delivery

The third member of the FSIoffice sales team is the delivery person. FSIoffice provides next day delivery via company owned vehicles and uniformed company personnel. Each location receiving shipment is assigned to one of our delivery routes. Our distribution personnel are assigned to their routes allowing customers to establish a relationship with their delivery person and FSIoffice personnel to learn the requirements of each customer and their office(s).

The FSIoffice Program

Our program to you is completely customizable. From order placement to delivery and invoicing to reporting your program is created to best suit your needs.

Your Single Source

As a distributor of office supplies, office equipment, office furniture, janitorial, break room, and school supplies FSIoffice is your single source resource. Utilizing a single source allows time and cost savings. The end user places fewer orders, accepts fewer deliveries and processes fewer invoices. Allowing FSIoffice to deliver your product also saves money by utilizing our completely auditable program and keeping your employees safe at work during working hours. Our full-line catalog contains over 10,000 items and our twice-daily purchasing cycle with local wholesalers more than doubles the number of items available for next day delivery.

Going Green

One of FSIoffice's current initiatives is to operate in an environmentally responsible yet cost-effective manner. We conduct several internal programs to support this endeavor including various packaging changes within the last year. Our catalog is now offered in an online flip version; think of all the potential cost and environmental savings! Visit the flip catalog at www.fsioffice.net/eBooks/2009Catalog. Notice all the items clearly and prominently marked for your convenience to indicate recycled content.