

Job Description

Job Title: Library Services Supervisor Grade: K

**Department:** Library Services FLSA:

The incumbent in this job is expected to assist the College in achieving its vision and mission. Customer focus, college service, and a willingness to assist as needed are expectations for all employees.

## **General Function:**

This position supervisory, administrative and technical support for functional areas of library services; and manages a function area including supervision of full and part-time staff and responsibility for projects.

## **Characteristic Duties and Responsibilities:**

- 1. Develops, interpret and carry out library policy and procedure.
- 2. Manages daily processes within functional area.
- 3. Gathers data and maintains current statistics for functional area.
- 4. Markets and promotes library resources and services within area of specialty.
- 5. Plans, organizes, and manages assigned projects.
- 6. Trains, oversees, and provides leadership to full and part-time staff assigned to functional area or project; monitors performance, reviews completed assignments.
- 7. Assists librarians in management and administrative processes within area of specialty.
- 8. Troubleshoots software and hardware issues
- 9. Other duties as assigned

## **Reporting Relationships:**

**Direction Received**: Reports to the Assistant Director for Public Services

**Direction Given**: Direct supervision as a first-line supervisor full and part-time administrative support

staff



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# **Minimum Requirements:**

A Bachelor's degree from an accredited institution and 4 years of full time work experience in a library; or a combination of an associate's degree from an accredited institution and 6 years of full-time work experience; experience with integrated library systems. Library databases and web based technologies.

### Knowledge, Skills, Abilities and Worker Characteristics:

Knowledge of library policies, procedures, and technical support

Strong interpersonal and communication skills

Ability to work as an individual and part of a team

Excellent management and supervisory skills

Experienced in printing services, inventory control and cashiering

#### **Working Conditions:**

Typical office environment